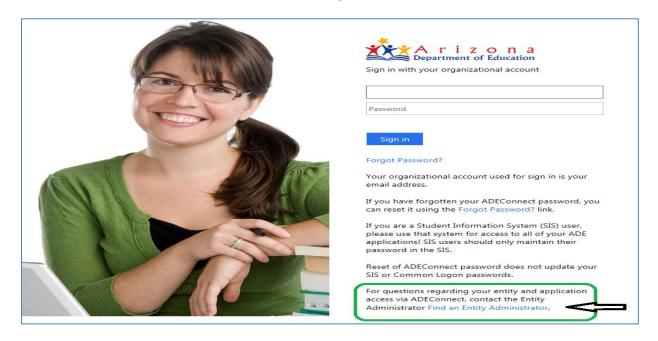
To assist ADEConnect direct sign-on users with finding the Entity Administrator at any District/Charter Holder/School/Charter/BIE/Day Care/Correction Facilities, etc., there is now a 'Find an Entity Administrator' link that can be accessed on the ADEConnect sign on screen. You do not have to be an Entity Administrator to use this link!

If you access ADEConnect through your SIS you will have access to the 'Find an Entity Administrator' link on your ADEConnect home page under your user name and in the Entity Admin contact screen. See screen shots below. Please continue to use your SIS for single sign on access to ADEConnect and your applications.

ADEConnect sign-on screen:



When the link is clicked, you receive the 'Find an Entity Administrator' screen



Note: Use the Find a School link if you need to see directory information for a LEA/School.

A search can be performed in a variety of ways:

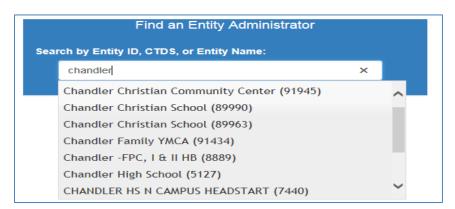
- Entity ID
- CTDS [County Type District School]
- LEA or school name

The search results filter based on the input you are typing in the search field. The more information you enter, the search results will automatically narrow until you locate the entity.

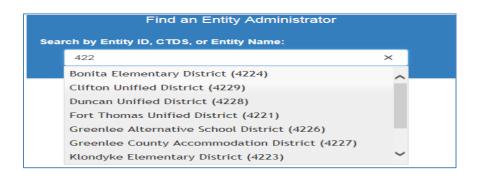
Note: the first 25 results will be listed; continue to enter more characters to narrow the search criteria and the results will continue to update.

Note: if you are unsure of the entity id, CTDS or name use the *Find a School* link to look up the information. Then, go back to the Find an Entity Administrator screen and enter search options to locate the Entity Administrator.

- > Find an Entity Administrator Search options: You must enter at least 1 character in the Search field
 - Search by Entity name:
 - This search will display the entity names beginning with the input characters
 - o The first 25 results will display; continue to enter characters to narrow the output



- Search by Entity Id:
 - This search, for example, will display the entities beginning with the number '422' in the entity ID or the CTDS number(not visible)
 - The first 25 results will display; continue to enter characters to narrow the output

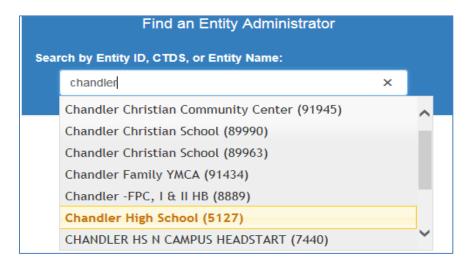


- Search by CTDS number:
 - This search will display the entities associated to the CTDS number
 - The CTDS number is not displayed
 - Any entity ID beginning with '070', for example, will also be displayed in the output list
 - The first 25 results will display; continue to enter characters to narrow the output



Finding the Entity Administrator Contact Information:

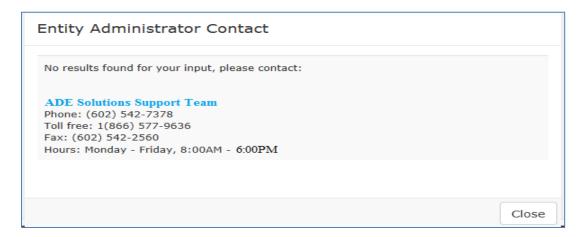
 Click on one of the listings in the drop down list to see the Entity Administrator contacts in the next screen.



Entity Administrator Contacts are displayed along with their corresponding email address.
Click the 'Contact' email address link to open an email template and send an email to the Entity Administrator.



If no Entity Administrator contact has been assigned to the entity, you are directed to ADE Solutions Support Team for help. Click the ADE Solutions Support Team link to send an email for assistance.



Error Messaging:

 Technical problems may occur at any time. A message is shown to notify you of the problem and advise you on how to proceed.

Example: When entering your search criteria in the input field or after you have selected an entity from the drop down list and clicked the Search button, there may be problems with rendering the results. The following message will be displayed:



If the problem continues to occur after repeated attempts, click the **ADE Solutions Support Team** link to send an email for assistance.

- > All SIS and Direct Sign in users can 'Find an Entity Admin' links on your ADEConnect home page:
- Under your name
- In the Entity Admin Contact screen (click the icon)

